

Stop Use & Recall Notice

UPDATE AND SOLUTION

November 14, 2019

3M™ DBI-SALA® Twin-Leg Nano-Lok™ *edge* Self-Retracting Lifelines (CSA Canadian Versions Only)



3M Fall Protection is pleased to announce it has resolved the partial deployment of the energy absorber that led to the immediate stop use and recall of the 3M™ DBI-SALA® Twin-Leg Nano-Lok™ *edge* SRL issued in July 2019. A robust solution has been identified, tested and certified to the CSA standard Z259.2.2-98. With this solution, the energy absorber of these units will deploy properly under all circumstances of use for which these products are intended. The affected units can now be repaired and safely returned to service.

A unit is safe to use if it has a green check mark on the front label of the unit. The green check mark means the unit has either been repaired or has come from the factory with the revision and is certified for its intended use.



Due to regional regulatory requirements, this solution is currently available **ONLY** in regions that recognize the ANSI, CE & CSA standards. As other regulatory certifications are received, this solution will be made available in those regions. **Until your unit has been repaired or replaced as described above, the “Stop Use and Recall” remains in effect and these units must be removed from service.** The original Notice and an updated list of affected products by part number and regulatory standard can be found at www.NanoLokEdgeRecall.com. We also expect to be able to supply new Nano-Lok Twin Edge SRL’s certified to CSA Z259.2.2-17 in the coming weeks.

Users/Owners: Please go to www.NanoLokEdgeRecall.com and follow the instructions on how to return your unit(s). We will inspect and repair or replace your unit and return it to you at 3M’s expense. If our inspection determines that your Nano-Lok needs to be taken out of service for reasons unrelated to the stop use/recall, we will inform you of that fact. To minimize any disruption to your business, we will also provide you a list of authorized repair centers near you that can complete the inspection and repair. Note that the cash option is no longer available as of November 20, 2019 for owners/users of CSA versions of the affected units for which a solution is now available.

Distributors: Please contact our Customer Service department at [1-833-998-2243](tel:1-833-998-2243) or email us at 3mcafpserviceaction@mmm.com to obtain a listing of all Twin-Leg Nano-Lok *edge* and Twin-Leg Wrap Back SRLs sold to you. If you have any of these devices in stock, please return them to 3M Fall Protection for replacement at 3M’s expense. **Please immediately forward the original Notice together with this Update to any of your customers/users who have purchased Twin-Leg Nano-Lok *edge* and/or Twin-Leg Nano-Lok Wrap Back SRLs from you and ask them to read and comply with this Notice & Update immediately.**

Please contact 3M Customer Service for assistance, additional recall information, or alternative solutions at [1-833-998-2243](tel:1-833-998-2243) or 3mcafpserviceaction@mmm.com.